

FREQUENTLY ASKED QUESTIONS

We've Got Answers.

ANSWERS TO COMMON QUESTIONS ABOUT STUDIOBYSIX,
CUSTOM WORK, PRODUCTION, AND ORDERING.



STUDIOBYSIX

Q: What is StudioBySix?

A: StudioBySix is the graphics division of the 6° brand family, creating original apparel, custom merchandise, and purpose-driven design work.

Q: What types of projects do you take on?

A: Original collections, custom apparel, branding, team gear, event and fundraiser merchandise, and collaborative creative projects.

Q: How do I hear about new drops?

A: Follow us on social media and join our email list for release alerts and limited-edition drops.



ORDERS & PRODUCTION

Q: How long does production take?

A: Timelines depend on order size, garment stock, approvals, and print method. We quote an estimated ship date with every project.

Q: Need a rush?

A: Rush slots open when schedule and materials allow. Extra fees may apply.

Q: Do you offer local pickup?

A: Yes. We'll share pickup details when your order is ready.



CUSTOM WORK

Q: Do you offer full design services?

A: Yes. We can create new artwork, tidy up existing files, or handle complete branding.

Q: How do I start a custom order?

A: Fill out the Custom Request Form with quantity, garments, deadline, and design notes. We'll follow up with a quote.

Q: Will I see a proof?

A: Always. Printing starts only after you approve your digital proof.



PRICING & QUANTITIES

Q: How much does custom apparel cost?

A: Price is based on quantity, garment, print locations, and artwork complexity. We price every project individually.

Q: Quantity discounts?

A: Most projects receive lower per-item pricing as quantities rise.

Q: Can I mix sizes?

A: Yes. Mixed sizes keep quantity pricing as long as garment style and design stay the same.



ARTWORK & FILES

Q: What file types work best?

A: PNG, JPG, PDF, AI, EPS, SVG, or PSD.

Q: Don't have print-ready art?

A: No problem. We'll improve what you have or create fresh artwork.

Q: Can you print copyrighted designs?

A: Only with written permission. Clients must own or license any protected art.



POLICIES & RETURNS

Q: Issue with an order?

A: Contact us within 7 days of delivery with photos. We'll review the issue and make it right.

Q: Return or refund?

A: Custom items are handled case-by-case. We'll evaluate the situation and options.

Q: Who owns the artwork you create?

A: Full payment transfers final approved artwork to you unless we agree otherwise in writing.



STILL HAVE QUESTIONS? WE'RE HERE TO HELP.

Reach out through the contact page for project support and order questions.